

Rules for granting user access to RAISEonline

Rules for granting access to live system, training system and live summary report

Who needs access?		Role on live system	Role on training system	Role on LA populated system	Summary report ¹
<u>Schools</u>					
Headteacher	→	Headteacher	No access	No access	Yes
School employee or agent who needs administration rights	→	School administrator	No access	No access	Yes
Governor	→	Governor	No access	No access	Yes
Other school employee or agent (for example, teacher, key-worker, special needs coordinator, senior management team)	→	School	No access	No access	Yes
<u>Closed schools</u>					
Employee of closed school (for example ex-headteacher)	→	No access	No access	No access	Yes – if relevant to the new school
<u>LA</u>					
LA administrator for RAISEonline	→	LA administrator	LA administrator	School administrator	Yes
School improvement partners (SIPs)	→	School improvement partner	School improvement partner	No access	Yes
Other LA employee or agent (for example, school advisor, subject advisors)	→	LA	LA	School	Yes
<u>Inspection service providers (ISPs) – (still referred to as RISPs on RAISEonline)</u>					
ISP administrator for RAISEonline	→	ISP administrator	No access	No access	Yes
Other ISP employee or agent	→	ISP contractor	No access	No access	Yes
<u>Training providers</u>					
RAISEonline training provider, their employee/agent	→	No Access	School (dummy data)	No access	No access
<u>Ofsted</u>					
Helpdesk (Ofsted)	→	Helpdesk (Ofsted)	Helpdesk (Ofsted)	Helpdesk (Ofsted)	Yes
Ofsted RAISEonline contract team	→	Ofsted/DfE contract team	Ofsted/DfE contract team	Ofsted/DfE contract team	Yes
HMI	→	HMI	No access	HMI	Yes
Lead inspector	→	Lead inspector	No access	Lead inspector	Yes
Team inspector	→	Team inspector	No access	Team inspector	Yes
Other Ofsted employee or agent	→	Ofsted/DfE	No access	Ofsted/DfE	Yes
<u>DfE</u>					
User administrator	→	Helpdesk (Ofsted)	Helpdesk (Ofsted)	Helpdesk (Ofsted)	Yes
User requiring access to pupil personal data	→	RM admin	N/a	RM admin	Yes

¹ The summary report is included as some people should be denied access to RAISEonline, but should have access to the summary report. In such cases the summary report would be distributed via a mechanism such as email.

Who needs access?		Role on live system	Role on training system	Role on LA populated system	Summary report ¹
DfE RAISEonline contract team	→	Ofsted/DfE contract team	Ofsted/DfE contract team	Ofsted/DfE contract team	Yes
Other DfE employee or agent	→	Ofsted/DfE	Ofsted/DfE	Ofsted/DfE	Yes
<i>RM</i>					
RM administrator	→	RM admin	RM admin	RM admin	Yes
RM other	→	No access	No access	No access	No access
<i>Education Funding Agency (still referred to as YPLA on the RAISEonline system)</i>					
EFA administrator	→	EFA administrator	No access	No access	Yes
EFA advisor (for example, EFA employee or agent)	→	EFA advisor	No access	No access	Yes
<i>Multi-academy trusts</i>					
Academy trust administrator		Academy trust administrator	No access	No access	Yes
Academy trust user 1 and 2 (for example, the trust's school improvement consultant)		Academy trust user 1 and 2	No access	No access	Yes
<i>Religious groups</i>					
Group administrator		Group administrator	No access	No access	Yes
Group user 1 and 2 (for example, diocese school improvement consultant)		Group user 1 and 2	No access	No access	Yes
<i>Other</i>					
Someone not mentioned above	→	No access	No access	No access	No access

The live system is available at <https://www.raiseonline.org>.

The training system is available at <https://training.raiseonline.org>.

The LA populated system is available at <https://lapopulated.raiseonline.org>.

RAISEonline roles and access rights

RAISEonline roles, what they can access and who should perform the user administration

RAISEonline roles	Access rights										User administrators (organisation)	
	Scope	User admin	Other admin functions	Reports and analysis	Question level analysis (QLA)	Data mng mnt	Tutorials	Pupil personal data 'central'	Redacted pupil data 'central'	Pupil personal data 'school's own'	Primary (organisation)	Secondary (organisation)
RM admin	All schools	Yes – all users	Yes	All	Yes	Yes	Yes	Yes	No	Yes	RM admin (RM)	N/a
Ofsted/DfE contract team	All schools	Yes – all users	Yes	All	No	No	Yes	No	Yes	No	Helpdesk (Ofsted)	RM administrator
Helpdesk (Ofsted)	All schools	Yes – all users except governors	No	All	No	No	Yes	No	Yes	No	Helpdesk (Ofsted)	RM administrator
Ofsted/DfE	All schools	No	No	All	No	No	Yes	No	Yes	No	Helpdesk (Ofsted)	RM administrator
HMI	All schools	No	No	All	No	No	Yes	No	Yes	No	Helpdesk (Ofsted)	RM administrator
Lead inspector	Selected schools in region	No	No	All	No	No	Yes	No	Yes	No	Helpdesk (Ofsted)	RM administrator
Team inspector	Selected schools in region	No	No	All	No	No	Yes	No	Yes	No	Helpdesk (Ofsted)	RM administrator
ISP administrator	All schools in region	Yes – ISP contractors in region	No	All	No	No	Yes	No	Yes	No	Helpdesk (Ofsted)	RM administrator
Inspection service providers (ISP) - contractor	All schools in region	No	No	All	No	No	Yes	No	Yes	No	ISP administrator	Helpdesk (Ofsted) RM administrator
LA administrator	All schools in LA	Yes - own LA	No	All	No	No	Yes	Yes	No	Yes	Helpdesk (Ofsted)	RM administrator
LA	All schools in LA	No	No	All	No	No	Yes	No	Yes	No	LA administrator (LA)	Helpdesk (Ofsted) or RM administrator
School improvement partner	Selected schools in LA	No	No	All	No	No	Yes	No	Yes	No	LA administrator (LA)	Helpdesk (Ofsted) or RM administrator
School administrator	Own school	Yes – own school	No	All	Yes	Yes	Yes	Yes	No	Yes	Helpdesk (Ofsted)	RM administrator

RAISEonline roles	Access rights										User administrators <i>(organisation)</i>	
	Scope	User admin	Other admin functions	Reports and analysis	Question level analysis (QLA)	Data mng mnt	Tutorials	Pupil personal data 'central'	Redacted pupil data 'central'	Pupil personal data 'school's own'	Primary <i>(organisation)</i>	Secondary <i>(organisation)</i>
Headteacher	Own school	No	No	All	Yes	No	Yes	Yes	No	Yes	School administrator <i>(School)</i>	Helpdesk (Ofsted) or RM administrator
School	Own school	No	No	All	Yes	No	Yes	Yes	No	Yes	School administrator <i>(School)</i>	Helpdesk (Ofsted) or RM administrator
Governors	Own school	No	No	Summary report only	No	No	Yes	No	Yes	No	School administrator <i>(School)</i>	RM administrator
EFA administrator	All converter academies nationally	Yes - own organisation	No	All	No	No	Yes	No	Yes	No	Helpdesk (Ofsted)	RM administrator
EFA advisor	Selected converter academies nationally	No	No	All	No	No	Yes	No	Yes	No	EFA administrator	Helpdesk (Ofsted) or RM administrator
Academy trust administrator	All schools within trust	Yes - own trust	No	All	No	No	Yes	Yes	No	Yes	Helpdesk (Ofsted)	RM administrator
Academy trust user 1	All schools within trust	No	No	All	No	No	Yes	No	Yes	No	Academy trust administrator	Helpdesk (Ofsted) or RM administrator
Academy trust user 2	Selected schools within trust	No	No	All	No	No	Yes	No	Yes	No	Academy trust administrator	Helpdesk (Ofsted) or RM administrator
Group administrator	All schools within diocese	Yes - own organisation	No	All	No	No	Yes	Yes	No	Yes	Helpdesk (Ofsted)	RM administrator
Group user 1	All schools within diocese	No	No	All	No	No	Yes	No	Yes	No	Diocese administrator	Helpdesk (Ofsted) or RM administrator
Group user 2	Selected schools within diocese	No	No	All	No	No	Yes	No	Yes	No	Diocese administrator	Helpdesk (Ofsted) or RM administrator
National society/CES all schools user	All schools for all dioceses	No	No	All	No	No	Yes	No	Yes	No	Helpdesk (Ofsted)	RM administrator

Hierarchy of RAISEonline administration and non-administration roles

If roles have the user administration privilege, those at the top of the hierarchy can administer the roles in the same box or below them. The exception is *governor* account which cannot be directly set up by Ofsted helpdesk and can be set up by the school administrator.

